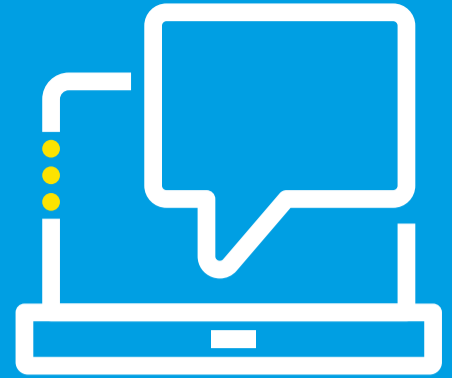# Unified Communications
WHAT MICROSOFT TEAMS SOLUTION IS RIGHT FOR YOU?

Learn more about Microsoft Calling Plans, Microsoft Teams Direct Routing and Horizon for Microsoft Teams to understand which solution is best for your business.

Microsoft Calling Plans

You'll need:
- Microsoft Business License including Microsoft Teams
- Phone System License
- Microsoft Calling Plans

Pros:
- All communications are taken from a single supplier

Cons:
- Limited calling bundles
- More expensive than alternative options
- Risk of bill shock

Microsoft Teams Direct Routing

You'll need:
- Microsoft Business License including Microsoft Teams
- Phone System License
- Microsoft Teams – Direct Routing Bolt on

Features:
- Better Calling bundles than Teams Calling Plans (2,000 landline, 2,000 mobile per user per month, shared across users)
- More cost effective than Teams Calling Plans
- Consistently reliable call quality
- 01, 02, 03 and 08 termination with no number translation
- Carrier-class resilience and availability
- Full Management Support
- Single Pain of glass view with call settings managed within the Teams app
- SIP Trunk Call Manager provides business continuity and disaster recovery as standard
- Provisioning can be automated through the Gamma Voice app without the need for PowerShell experience
- JANET connected

Horizon for Microsoft Teams

You'll need:
- Microsoft Business License including Microsoft Teams
- Phone System License
- Horizon License
- Horizon for Microsoft Teams bolt on

Features:
- Better Calling bundles than Teams Calling Plans (2,000 landline, 2,000 mobile per user per month, shared across users)
- More cost effective than Teams Calling Plans
- Consistently reliable call quality
- Carrier-class resilience and availability
- Product familiarisation, all call settings are managed within the Horizon Portal
- Features of a Cloud PBX, including Hunt Groups, Auto Attendant, Call Forwarding, CLI Presentation and Call Barring
- Bolt-on can be added to Horizon customers without impacting contractual terms
- Simple provisioning through the Gamma Voice app without the need for PowerShell experience
- Call Recording and Management Reporting

Still not sure? No need to worry. Get in touch with our team and we'll help you choose the right solution for your business.

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