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Ermin Plant
Plant and machinery hire

ERMIN plant

Ermin Plant are well known for plant hire, tool hire and sales throughout Gloucestershire, Worcestershire, Oxfordshire, Wiltshire & Herefordshire. With over 50 years of experience in the industry they are well placed to offer you the very best advice.

Challenge

- Migration of ERP system from on promise legacy systems to Cloud based solution.
- Existing network connections had restricted capacity and limited scalability to deliver the required connectivity for a cloud based solution.
- On site legacy phony systems that were not integrated between branches and head office resulting in poor communicaqtions.

Solution

- Deployment a Hosted Telephony solution to integrate all sites together under one centrally managed system.
- Installation of high speed internet connections at all sites to improve access to key business systems.
- Supply and management if business mobile contract with mobile device management.

Result

- Improvement in customer service as enquiries can easily be transferred anywhere within the business without customers having to redial with Hosted Telephony solution.
- High speed internet connections deliver fast reliable access to key business systems. Further to this they support the Datto Business continuity solution and they delivery of Hosted Telephony.
- By dealing with a single supplier they have reduced costs in a number of areas and streamlined their business processes.