



SimpleHuman (UK) Ltd were growing their online platform and building a bespoke new warehouse which required a fully integrated IT and communication solution. Further to this an Internet upgrade was required at head office to facility the growth in their online business

simplehuman

Simplehuman (UK) Ltd based in Goring, Berkshire, design and provide stylish, practical and innovative products to improve efficiency in the home. They base themselves on an online platform and therefore require excellent internet connectivity.

Challenge

- Existing network connections were limiting the efficiency of online business operations with no resiliency built in.
- A solution was required to integrate the new purpose built warehouse with the existing head office in terms of voice communications and business systems.

Solution

- Deployment of two fully managed internet least lines to provide connectivity into both sites with managed firewalls and resilient fibre broadband connectivity.
- Installation of two Avaya IP Office phone system networked together to provide a unified communication solution.
- SIP Trunking deployed to provide resilient and flexible voice connectivity.

Result

“ The deployment of the high speed internet connections by Connexus have allowed us to develop our online business and link our head office and warehouse to deliver fast, efficient and reliable connectivity between both our staff and customers. The whole solution fully managed and supported by Connexus allowing to concentrate on our core business.

James Dowdeswell - Operations Director