



The college had a legacy telephone system which was becoming increasingly expensive & difficult to maintain and manage. The telephone system was also having a knock on effect in preventing the college from moving forward with new technologies to enhance a smarter way of working. The staff also required a higher level of integration across all areas of the 230+ acres of land.



**RENDCOMB  
COLLEGE**  
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Rendcomb College is a co-educational day & boarding school for children aged 3-18 located in the Gloucestershire Cotswolds. The college educates approximately 400 boys and girls across their Nursery, Junior and Senior Schools.

## Challenge

- Aging telephone system currently in place that was becoming expensive and difficult to support.
- Lack of flexibility for communication within large parts of the campus and boarding houses.
- Regular drop outs on existing telephone lines due to aging technology and bad weather.

## Solution

- Upgrade of telephone system to Avaya IP Office on the latest release software offering complete reliability with easy to configure management software.
- Implementation of IP DECT solution for the Boarding Houses to enable more freedom, and to cover emergency scenarios for staff and pupils.
- Migration from ISDN to SIP technology through utilisation of the current Internet technology to offer a more secure and robust voice solution.

## Result

- Rendcomb College now have a reliable, flexible and robust telephony solution that integrates across the campus. Furthermore, the transfer away from ISDN technology increases the reliability of the voice services and ensures they are set up for the future.

“ Connexus were sympathetic to our previous situation and were able to understand and meet our needs whilst re-utilising our current infrastructure in a most cost effective way. ”

Eleanor Sharman - Bursar