



Baker Hudson Health were making use of various hosted & cloud based technologies but the data access was very poor, ultimately restricting the business adopting further technologies and growing in numbers.

Connexus provided a dedicated fibre internet connection which has allowed the company to grow in numbers whilst adopting further cloud based technologies supplied and managed by Connexus, ultimately enhancing a smarter & more stable way of working.



Baker Hudson Health Ltd is an FCA-approved and fast-growing insurance broker based in Stroud, right in the heart of the Cotswolds. Our small but dedicated team consists of expert health insurance specialists, who have a passion for providing advice-based support.

Challenge

- Very poor broadband speeds which affect both internet access for cloud systems and call quality on their hosted telephony.
- They had an out dated server with basic on site back up to a NAS drive.
- Unhappy with current IT support as they were unfulfilling the needs of the company.

Solution

- Installed internet leased line for superior bandwidth and speeds allowing both internet usage and more importantly cloud telephony/VoIP quality of service.
- Also, due to the increased and stable bandwidth a full continuity and off site back solution was implemented giving a greater resilience against business disasters.
- The centralisation of all services through Connexus allows us to not only manage and support the business more effectively but also achieved strong cost savings against the previous solution.

Result

“Connexus successfully migrated our existing Google mail accounts to Microsoft Office 365 bringing with it a host of features including the ability to integrate our e-mails with our back-up/disaster recovery solution. This has enabled us to operate more efficiently and securely without a substantial increase in costs.”

Nicholas de Lacroix - Managing Director